

ACTIONS TAKEN : HEALTH OVERVIEW AND SCRUTINY PANEL MEETING
29 SEPTEMBER 2016

<u>Agenda Item</u>	<u>Action Required</u>	<u>Action Taken</u>
7. The Patients' Experience	Ask NHS Choices why there are 'N/A' ratings for some headings	Information requested from NHS Choices on 7 October. Response received on 3 November, as below.
9. Review of GP Capacity	Finalise report and ask for responses to recommendations	Report was finalised, published and sent to participants in the review, and responses sought, on 4 October
	Arrange Press Release	Press release drafted, agreed with Chairman, and published on 18 October
10. The JSNA and Health and Wellbeing	Future Panel meeting to receive a progress report on the actions from the peer challenge of the H&WB Board	On agenda plan for Panel meeting in April 2017
11. Departmental performance	Explain why the total staff number appears to be incorrect (pages 16 & 17 of the report)	<p>The total staff number of 369 is correct, however the figure for Public Health Shared team (5) was incorrect in the version given for publication; the correct figure is 10.</p> <p>Officers have advised, 'We have looked at the QSR for the last quarter and compared it with the previous quarter. There was one discrepancy in the Staff sickness statistics where the "annual average per employee" rose from 10.21 in Q4 2015/16 to 42.24 in Q1 2016/17.'</p> <p>'We have recalculated this figure and there was an error in the calculation. The figure should read 8.86 which is a reduction from 10.21 from the previous quarter.'</p>

Responses from NHS Digital to the Panel's queries:

1. Please explain why much of the information about the King Edward V11 hospital is shown on your website as N/A

King Edward VII hospital is an independent hospital, it is not included in nationally-mandated NHS data collections.

2. Please explain why most of the ratings for 'Open and honest reporting' are shown on your website as N/A

The 'Open and honest reporting' indicator is a composite of four different indicators, data for which is supplied to NHS Choices by CQC. Where any of the underlying datasets has not been collected from a given hospital (and this is particularly likely to apply to smaller hospitals) a 'n/a' message will appear

3. Please explain why the Care Quality Commission Inspection rating for Wexham Park hospital is shown as 'Not yet rated' when the CQC issued an inspection report some months ago rating Wexham Park as 'Good'.

Thank you for bringing this to our attention. There seems to be a discrepancy, due to the way the data has been processed on our side. In the short-term we will rectify this issue manually and will engage with our data support team to understand the underlying issue.